



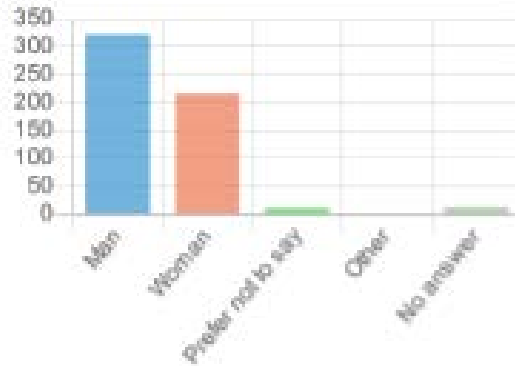
Digital Soft Skills Survey for Educators: Results Summary

Survey questions (online from 15/10/2021 to 15/12/2021):

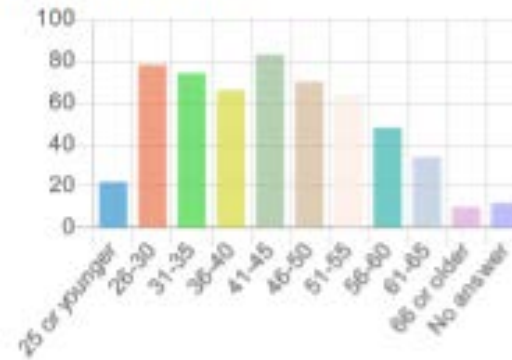
- Personal data
- What is your gender?
- What is your age?
- What type of organisation do you work in?
- Which country do you live in?
- What is your position? *(see detailed answers document)*
-
- Questions about your Digital Soft Skills
- On a scale of 1 to 5, how do you assess students' digital skills when they enter the job market? 1: not competent at all 5: very competent
- On a scale of 1 to 5, how do you assess your employees' digital skills?
- How important is it for you as an employer that your employees are competent in the following digital soft skills: 1: not important at all 5: very important
- What other digital skills do you expect your future employees to have?
- Do you already offer training in the fields of digital soft skills to your employees?
- What courses in the area of digital skills would you like to be offered to your employees from external partners, e.g. partner universities?
- Do you have any final additional comments? *(see detailed answers document)*

1. Personal data

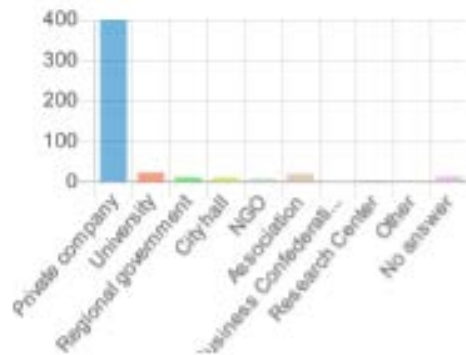
What is your gender?



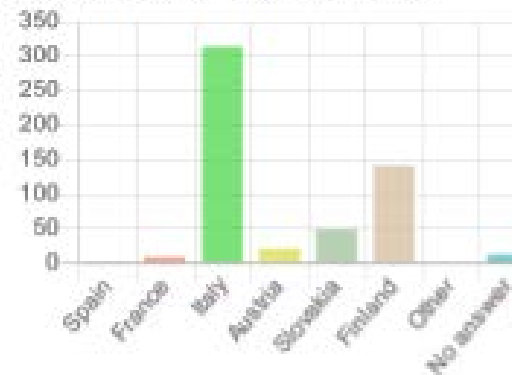
What is your age?



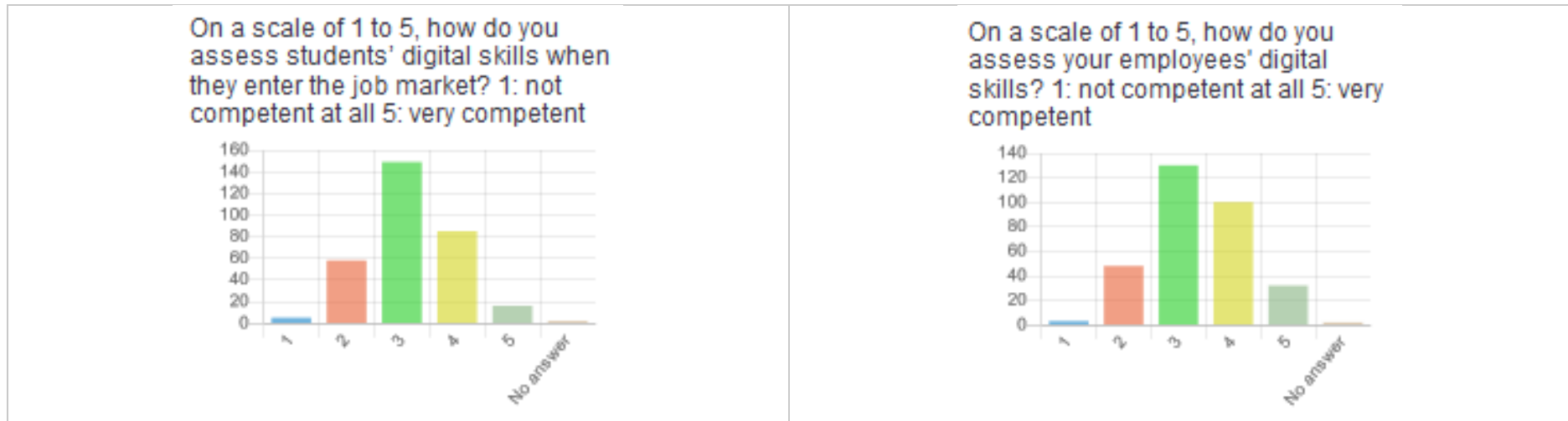
What type of organisation do you work in?



Which country do you live in?

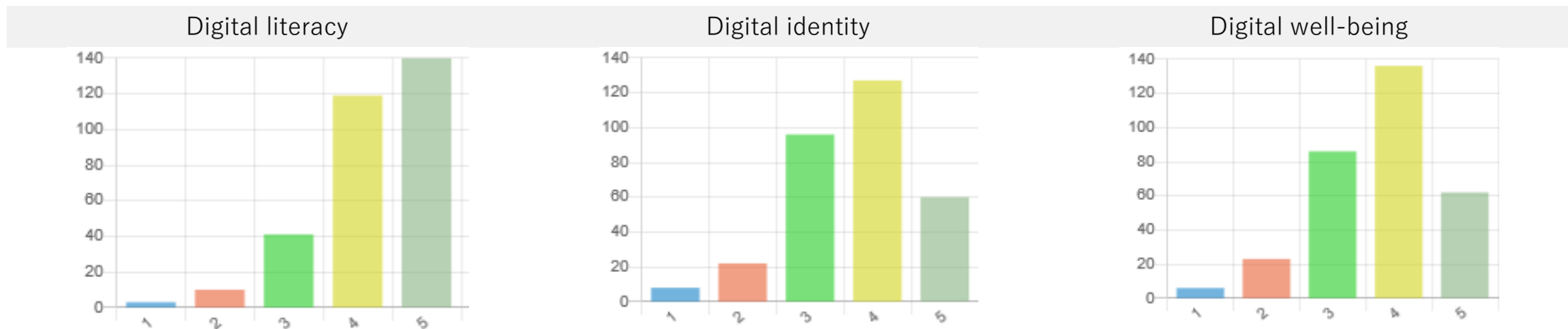


2. Questions about your Digital Soft Skills



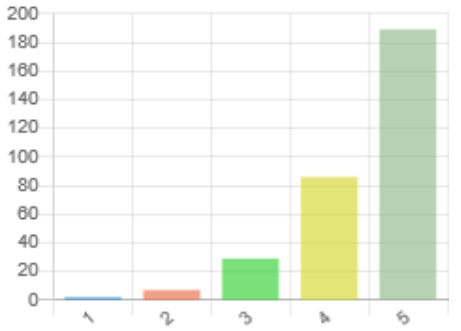
- How important is it for you as an employer that your employees are competent in the following digital soft skills? (1: Not important at all; 5: Very important)

DEVELOPING ME



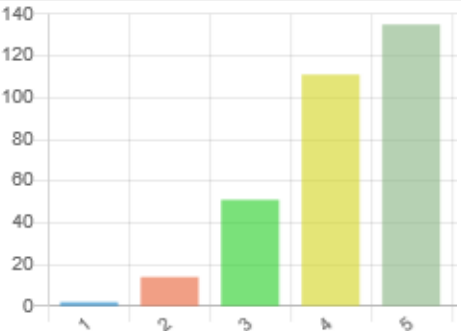
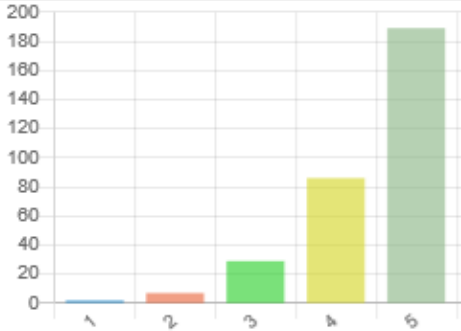
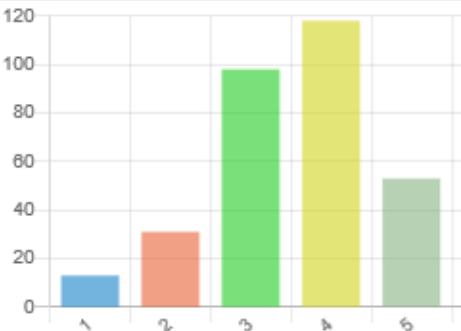
ENGAGING WITH OTHERS

Digital Communication Digital Collaboration Digital influencing (leadership)



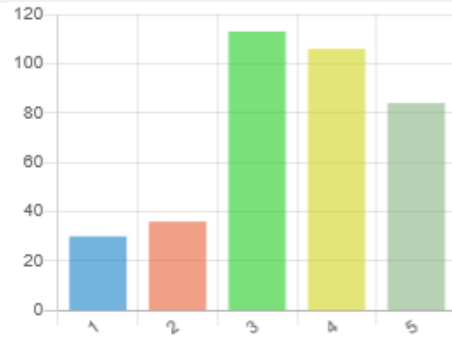
ACTING NOW

Critical thinking and analytical thinking in the digital space Problem-solving Creativity

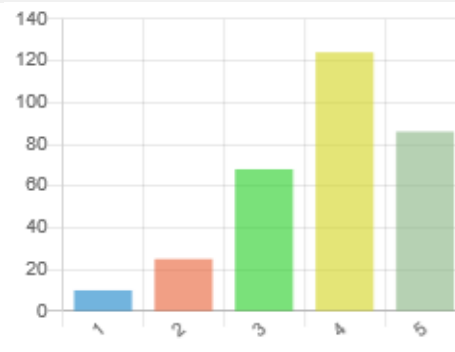


CREATING THE FUTURE

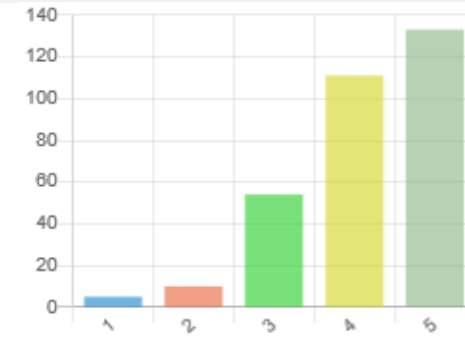
Digital citizenship



Digital Skills for Sustainable Development



Design & Future thinking



- What other digital skills do you expect your future employees to have?

Sample of responses:

- Basic computer skills in general... seem to be lacking in a very large number of young jobseekers
- Data security, privacy and GDPR skills
- Comprehensive understanding of the use of digital platforms and digital tools. Social skills and good manners are also important in a digital environment.
- SQL, Outlook Office tools, MS Office in general, Database usage, wording of emails, being able to collect information from articles across the web quickly
- ICT & programming skills
- Problem solving
- Ability to implement company software through problem analysis of work
- Cloud and cybersecurity
- Basic use of software common in the business world such as word processing, spreadsheets, email management,

- Know how to use Windows, mail, WhatsApp, easily learn how to use business software
- Understanding of digital communication in the presentation of the project
- Using digital tools for creative thinking and action
- Excellent development skills and ability to keep up to date
- Website, communication, digital adaptability

- Do you already offer training in the fields of digital soft skills to your employees?

Sample of responses:

- Use of Microsoft Team, digital security courses, virtual collaboration, remote team management, use of social media and brand reputation...
- No need to... You can't get a job with us without having a natural command of them
- Identity, well-being, problem solving, collaboration
- Digital communication and Critical and analytical thinking in digital spaces
- Team management in the digital era, communication and presentation skills, problem solving in the online space
- Training sessions on Google tools (Google Sheet, Google Meet, ...) and for managers, sessions on Digital Leadership and Agile Leadership sessions
- Gmail
- We provide constant training in software that is well suited to our sector
- We try, but the average age of the employees doesn't help, they have a certain rigidity.
- We are planning a digital literacy course for all staff in 2022.
- Training of 80 hours/year, including digital training.
- A Smart Leadership course to improve managerial skills in terms of digital influence
- Continuous training
- Interacting with technology, netiquette, protecting devices and personal/assigned data, solving technical problems (problem solving in general)
- Digital courses activated through interprofessional funds (e.g. use of cloud platforms, design thinking, problem solving & decision making)
- We offer training in the use of Microsoft and SAP applications, but also general training on the use of apps and CRM
- We are looking for an experienced person to join our staff and to be responsible for in charge of digital
- Courses on basic software (office packages)
- Specialised online training courses

- Innovation
- Design thinking, Digital Earth and Me, Transform yourself to inspire others, The Power of Personal Purpose.
- Creative Thinking, Think Tanks, Collaborative ways of working & tools (Google Environment), Google Analytics, etc.

- What courses in the area of digital skills would you like to be offered to your employees from external partners, e.g. partner universities?

Sample of responses:

- Digital communication opportunities
- Emotional intelligence, cultural business practice
- Creative thinking
- Digital collaboration, Critical and analytical thinking in digital space, Problem solving
- Using Microsoft products
- Digital well-being, digital communication
- Excel
- From the simple use of Office to the knowledge of data analysis software.
- Digital collaboration
- Communication and Customer Management
- Cybersecurity, tools for online sharing and mobile working, digitisation and archiving of documentation, intermediate and advanced office package, intermediate and advanced google applications package, analytics
- 3D printing, 3D design
- Content creation, Social Media planification, Web design
- Digital competences for sustainable development; Project and future oriented thinking
- Using social media
- Languages

